

MONSTER JAM AUSTRALIA – 2019 – FAQ'S

What is the best way to dress for a Monster Jam show?

We suggest you dress comfortably. Practical shoes are recommended to safely navigate the steps at a venue.

Proper attire, including shoes and shirts, must be worn at all times. All of our shows offer a casual, family-oriented environment. Clothing which, by nature, exposes excessive portions of the skin or body that may be viewed as inappropriate for a family environment will not be permitted. In that spirit, we ask you to use discretion and common sense.

INAPPROPRIATE ATTIRE - Attire that is not approved for a monster Jam show and which may result in refusal of admittance or ejection from the show includes but is not limited to

* Costumes worn by guests 14 years of age or older

What happens at Monster Jam® events?

At Monster Jam® events, Monster Jam trucks will face off in various different forms of competition – including Monster Jam Racing and the coveted Freestyle competition. Racing is traditional bracket racing, where the first truck to cross the finish line with the least number of penalties is the winner. Last but not least, Monster Jam freestyle competition allows the trucks time on an open floor to show off their skills as they finesse the huge machines in a jaw dropping display of punishing stunts and amazing tricks.

Who are the stars of Monster Jam®?

The Monster Jam trucks are the stars of the show. Some of the world's most popular Monster Jam trucks include Max-DSM, Monster Mutt®, Grave Digger®, El Toro Loco® and more. In addition, Feld Motor Sports® licenses many of the top entertainment brands in the worlds to create new Monster Jam trucks, including licenses from Mattel. To find out which Monster Jam trucks will be competing at your event - go to www.MonsterJam.com.

How do I obtain a Monster Jam® driver's autograph?

You can obtain a driver's autograph at the Monster Jam Pit Party®, where drivers are available until 30mins prior to the conclusion of the Pit Party. Make sure your ticket includes a Pit Pass. You will not be allowed into the Pit Party if you don't have a valid event ticket PLUS pit pass. **YOUR EVENT TICKET ALONE DOES NOT ENTITLE ENTRY TO THE PIT PARTY.** You **MUST** have an event ticket **PLUS** pit pass.

Will there be Post Show Autographs at every show?

Due to a format change there will no longer be Post Show Autograph sessions after the show. However, to ensure you get your chance to meet the drivers make sure you have an Integrated Show + Pit Pass ticket so you can attend the Pit Party and get up close and personal with not only the drivers but also their Monster Jam trucks.

Pit Party®

The Monster Jam Pit Party® is a one of a kind exclusive opportunity for fans to get up close to the superstars of the show, take pictures with the Monster Jam Trucks, get autographs with the drivers & more! Pit passes will be sold in addition to the event ticket. All customers who plan to attend the Pit Party **MUST** have a valid event ticket **PLUS** pit pass.

Please note, entry to the Pit Party will close 30mins prior to the advertised Pit Party end time.

What is a Priority Customer?

A Priority Customer is someone who expresses an interest in finding out more about our shows. By registering as a priority customer you may receive early booking opportunities or special offers from Feld Entertainment. Anyone can register, it is free, and you can unsubscribe at any time.

Do you have family tickets?

A 'traditional family' is hard to define, however there are various price categories for families to choose from. In addition to this we also offer a kids' ticket to all Monster Jam shows. Visit www.Ticketek.com.au/MonsterJam for more information.

Do you offer special pricing for large groups?

To become eligible for special group discounts, 15 or more people is all you need to make a group booking. Please contact the Ticketek Groups Department for more information.

Do you have special ticket pricing for young children?

We have a broad variety of tickets available at multiple price levels with some including a kids ticket offer (aged 2-12). There may be additional discounts for concession card holders and senior citizens. Please contact your local ticketing agency to view the show schedule and discounted performances.

Who is entitled to the kids' discount?

Children aged 2 - 12, students, pensioners and the unemployed. Identification is required.

Do I need to purchase a ticket for my infant child who will sit on my lap for the entire show?

Children under 23 months are admitted free provided they sit on a parent or guardian's lap. Children over 2 require a ticket.

Is my child too young or too old for Monster Jam?

Nobody is too young or too old for Monster Jam! Monster Jam is a family show, so Mums, Dads, teenagers and grandparents get as much out of Monster Jam as the kids do!

"My child won't be able to see from there"

Unlike a stage show where the action happens in one place, Monster Jam is an enormous performance space and a lot of movement. Plus, the trucks are enormous! The show is not performed just to those people directly in front, but rather to the entire stadium. However, what you pay determines how close you are to the action.

How long are Monster Jam® events?

Events usually last between two to two and a half hours including intermission.

Do I need ear protection?

We highly recommend ear protection, particularly for children or adults that are sensitive to loud noises. Ear plugs and headphones are sold at Monster Jam merchandise stands. You can also bring your own ear protection.

Are cameras allowed in the stadium?

Personal experience photography is allowed at all Monster Jam events. Most venues do not allow a camera or lens that could be considered for professional use. If your camera is questionable, contact the venue to confirm their policy. Video recorders, tape recorders and digital cameras with recording capabilities are prohibited any time during an event. Any tripod or other photography equipment may not be used or placed in any area of the venue without Monster Jam® issued media credentials.

Can we record the show?

We're happy for you to preserve the memories of your visit with non-professional video recording devices, but remind you that they are for your personal enjoyment only, and may not be duplicated or used for any commercial purpose.

Why isn't my city on your performance schedule?

We try our best to perform in as many cities as possible. Unfortunately we are unable to visit all cities due to time limitations and venue availability.

Who is Feld Entertainment?

Feld Entertainment is the worldwide leader in producing and presenting live touring family entertainment experiences that lift the human spirit and create indelible memories, with 30 million people in attendance at its shows each year. Feld Entertainment's productions have appeared in more than 70 countries on six continents and include Feld Motor Sports, *Disney On Ice* and *Disney Live!*

Does the event take place if it rains?

Outdoor events take place rain or shine. Event delays or cancellations are determined by event officials. Check www.MonsterJam.com and [Facebook.com/mjonline](https://www.facebook.com/mjonline) for updates or announcements